Patient Financial Policy

- All co-pays and deductibles are due and payable at time of service by the adult accompanying the patient. If the exact co-pay amount is unknown, a $25 payment is required.
    - Payment Options are:
        - Cash
        - Check
        - Visa, Master Card, Discover or American Express
- All patient information is to be verified and updated at time of check-in. Please present all commercial insurance and Medicaid cards at each visit.
- We will bill your insurance as a courtesy to you. You are responsible for ensuring that they pay correctly and timely. Any insurance balance that is unresolved for thirty (30) days will become the patient's responsibility.
- If the Pocatello Children's Clinic is not in a contractual agreement with your medical/health insurance, payment in full may be required at time of service.
- If your child has Idaho Medicaid as their insurance
    - The State of Idaho requires that they be Healthy Connected with a primary care provider. If you have not already done so, you will need to choose a primary care provider.
    - If you are currently Healthy Connected with another provider, we must have a referral from that provider before your visit with us or payment in full will be required at the completion of your visit.
- If your insurance (commercial or Medicaid) cannot be verified, the total amount of the visit will be your responsibility. We are happy to assist you in getting reimbursement from your insurance carrier.
- Young adults eighteen (18) years and older will be given their own account and are responsible for those charges.
- If you cannot pay in full at the time of service, you must request extended credit through the business office. If extended credit is approved your minimum monthly payment will be $25.00 or 10% of your balance, whichever is greater, to be charged to a credit/debit card kept on file. The billing period starts on the 24th of each month; payments should be received by the 23rd.
- A $40 service fee will be charged for any returned checks.
- Delinquent accounts may incur interest charges and/or additional fees.
- Failure to adhere to the Pocatello Children's Clinic Financial Policy may result in your account being turned over to collections and reported on your credit.
- If collection becomes necessary, according to the Idaho State statute both biological parents of a child under the age of eighteen (18) are equally responsible for the billing and collection costs.

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